MARCH 17-20, 2023 SEATTLE, WA





Use M1 Insights to Identify Member Engagement and Needs

Columbia C, Level 3 03/19/2023 01:15 PM - 02:00 PM



Speakers



Nancy Ray Captial Region Association of REALTORS®

CEO



Steve Beazley, e-PRO Wyoming REALTORS®

CEO



Kevan Lyons, RCE REALTORS® of Central Colorado

CEO



Chris DeRosa, RCE, CAE, IOM

NATIONAL ASSOCIATION OF REALTORS® Member Information and E-Commerce Product Leader



George Zoto NATIONAL ASSOCIATION OF REALTORS®

Director, Data Science



Description

All AEs should be comfortable on the M1 system, but are they?

Join your peers in this "no judgement zone" where you'll see how the M1 Insights Hub can help you slice and dice member data to identify member groups, interests, involvement, trends, and more.

- Offering a commercial course and want to identify interested members? Use the Insights Hub!
- Need a variety of demographic information for a BOD report? Use the Insights Hub!
- Want to know which members sit on NAR committees? Export a list from the Insights Hub!

You'll not only hear from the MI staff, but from AEs who will show you how easy it is to manage member data and leverage valuable analytics from the MI Insights Hub.

Scan the QR Code in this room with the in-app QR Code Scanner for points!

Sponsored by NoteRouter



M1 Analytics & Insights <u>nar.m1.realtor</u>



The M1 Insights Hub contains interactive dashboards and in-depth analyses related to various aspects of the National Association of REALTORS®.

At the National Association of REALTORS®, the centralized Data Science team is responsible for data analytics, reporting, and machine learning solutions.

To contact the Data Science Team, please email: <u>datascience@nar.realtor</u>

Comments or ideas?





Enjoy the new Insights Hubs with a fresh look and feel



A new home page offers additional context regarding the types of content available.





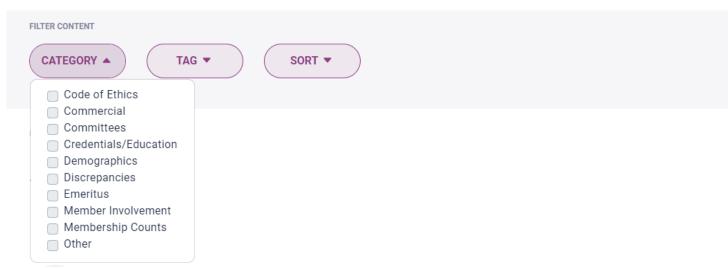
Explore a wide variety of content

 INSIGHTS HUB > DASHBOARDS
 INSIGHTS HUB > RESEARCH PAPERS
 INSIGHTS HUB > SUPPORTING MATERIAL

 19 Dashboards
 11 Research Papers
 15 Supporting Materials

 Dashboards
 Research Papers
 Supporting Materials

Favorite dashboards, research papers, and supporting materials for quick access.

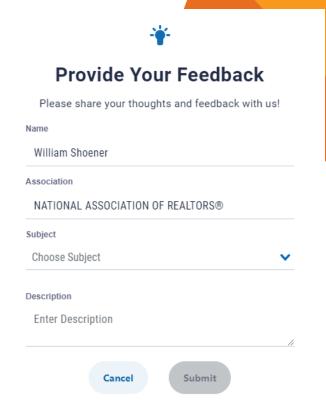




View research paper and supporting material PDFs directly in the browser

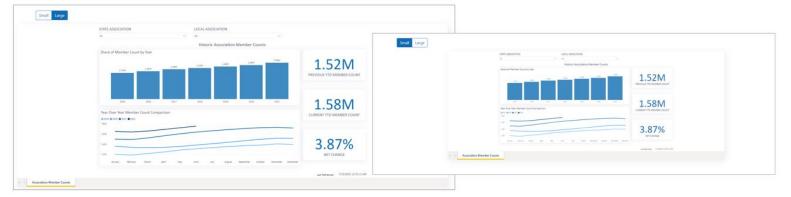


Provide feedback and new ideas directly to the Data Science Team





Toggle between Small and Large dashboard sizes for better web browser compatibility



Related content is now also listed directly under the viewed dashboard

Related Content



Historic Association Member Counts Explained Explore the content of the Historic Association Member Counts Dashboard. 🔺 Mark as Favorite



Wyoming Association of REALTORS®



Steve Beazley, e-PRO

Wyoming REALTORS®

CEO



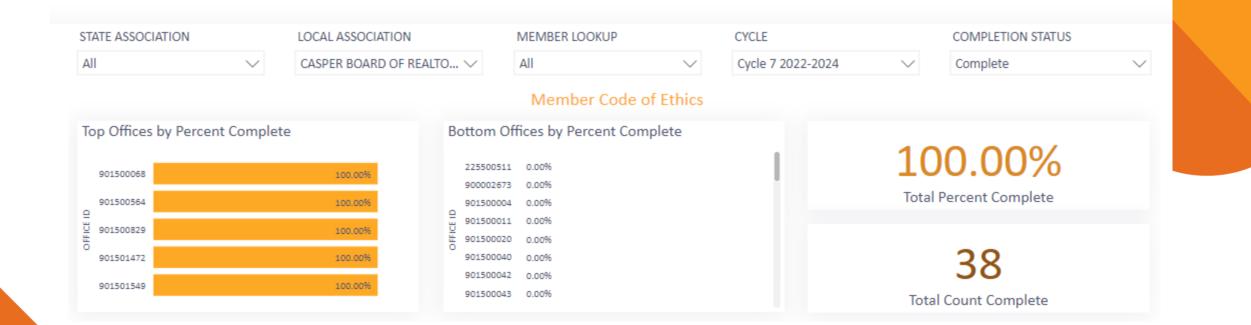
COE as State can select any local

Code of Ethics Code of Ethics View a dashboard about the Code of Ethics Cycles and New Member Code Of Ethics. 08-31-2021 Small Large State ASSOCIATION MEMBER LOOKUP CYCLE Code of Ethics

COMPLETION STATUS All \sim All All Cycle 7 2022-2024 All \sim \sim \sim ∽ Search Member Code of Ethics Select all BUFFALO BOARD OF REALT... m Offices by Percent Complete Top Offices by Percent Complete CARBON COUNTY BOARD .. 14.71% CASPER BOARD OF REALT ...)10348 0.00% 90200031 CHEVENNE BOARD OF REA ... 200038 90200245 0.00% **Total Percent Complete** DOUGLAS BOARD OF REAL ... 200046 900000055 0.00% 900500112 FREMONT COUNTY BOAR. 200083 0.00% 900502003 LARAMIE BOARD OF REALT.. 200205 0.00% 338 900502008 100.00% 90200206 0.00% 900505012 100.00% 90200214 0.00%

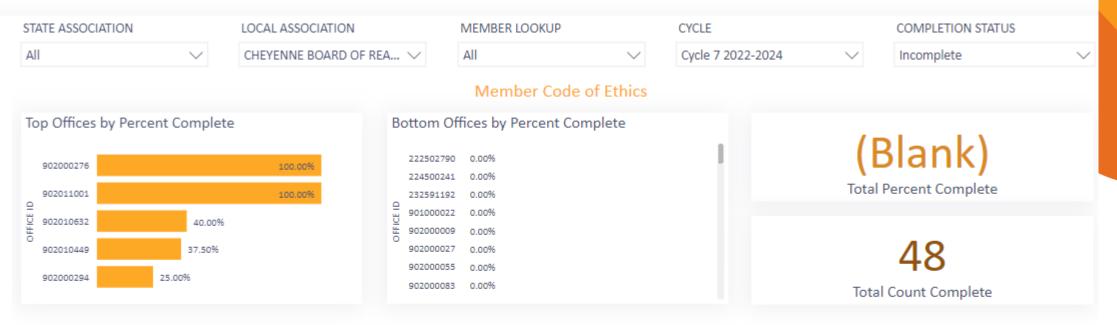


View Stats for a Local Complete





View stats and list for a local Incomplete

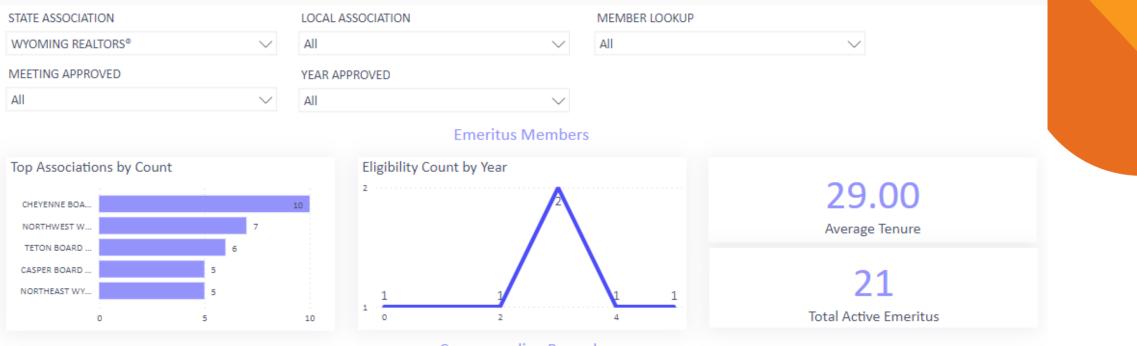


Corresponding Records

MEMBER ID	FIRST NAME	LAST NAME	STATE ASSOCIATION	LOCAL ASSOCIATION	JOINED DATE	CYCLE	COE COMPLETION STATUS	COURSE CODE
901501152	Babette	Bartow	WYOMING REALTORS®	CASPER BOARD OF REALTORS®	2015-08-06	Cycle 7 2022-2024	Complete	C2EX
901500359	DONALD	Bisiar	WYOMING REALTORS®	CASPER BOARD OF REALTORS®	1994-01-01	Cycle 7 2022-2024	Complete	COEC
901500242	Allan	Black	WYOMING REALTORS®	CASPER BOARD OF REALTORS®	1993-12-15	Cycle 7 2022-2024	Complete	COEC
901501233	Andrew	Blonigen	WYOMING REALTORS®	CASPER BOARD OF REALTORS®	2017-02-10	Cycle 7 2022-2024	Complete	COEC
901500993	Julianne	Braunberger	WYOMING REALTORS®	CASPER BOARD OF REALTORS®	2012-01-19	Cycle 7 2022-2024	Complete	COEC
901501154	Tammy	Britton	WYOMING REALTORS®	CASPER BOARD OF REALTORS®	2015-08-12	Cycle 7 2022-2024	Complete	COEC

'ION OF

Emeritus – by State. Can determine which members are dues waived



Corresponding Records

MEMBER ID FIRST NAME LAST NAME STATE ASSOCIATION LOCAL ASSOCIATION

MEETING APPROVED YEAR APPROVED CURRENT MEMBER^

		-					
901500219	RN	Barnard	WYOMING REALTORS®	CASPER BOARD OF REALTORS®	Mid-Year	2005	Inactive
902000320	Janet	Black	WYOMING REALTORS®	CHEYENNE BOARD OF REALTORS®	Annual	2014	Active
904500066	Bob	Bole	WYOMING REALTORS®	NORTHWEST WYOMING BOARD OF REALTORS®	Mid-Year	2019	Active
904000026	Harold	Brethour	WYOMING REALTORS®	NORTH PLATTE VALLEY BOARD OF REALTORS®	Mid-Year	2009	Inactive
902000236	Jean	Brown	WYOMING REALTORS®	CHEYENNE BOARD OF REALTORS®	Annual	2017	Active
904500038	Karl	Butler	WYOMING REALTORS®	NORTHWEST WYOMING BOARD OF REALTORS®	Annual	2019	Active



Historical State Counts



WYOMING REALTORS®

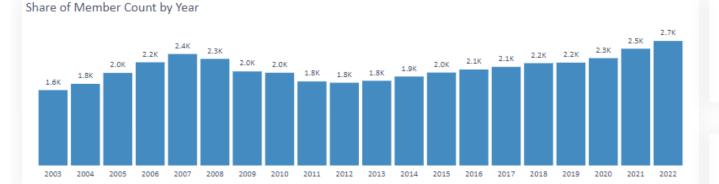


<u>∓</u> 63 …

Historic Association Member Counts

Septembe

October



2,519 PREVIOUS YTD MEMBER COUNT

2,589 CURRENT YTD MEMBER COUNT

2.78%

December

November



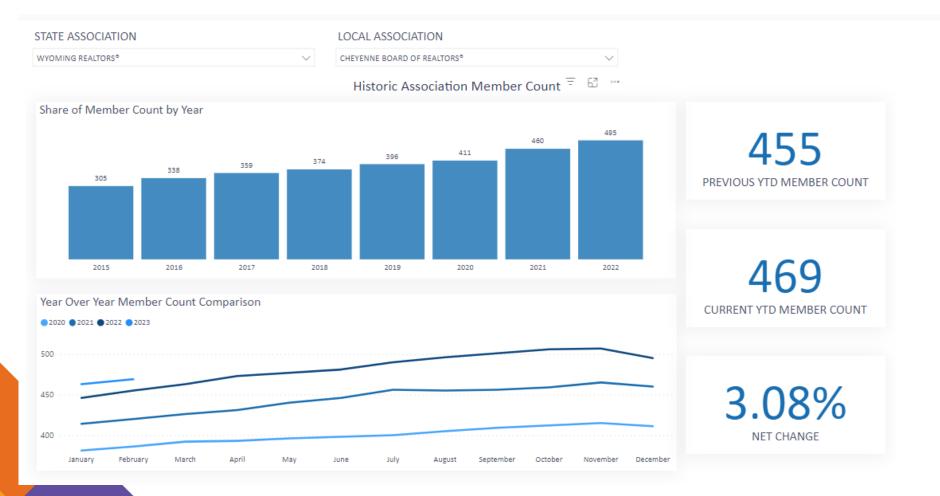
Year Over Year Member Count Comparison

March



May

Historical Local Counts, to view a particular local board in the state





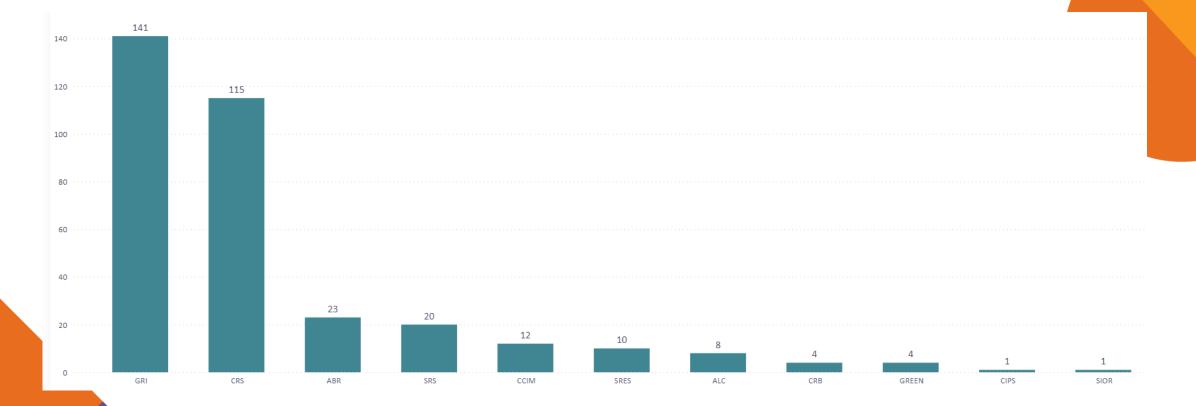
16

Statewide NAR Designations





Designations in Focus Mode





Designations List

				Corresponding Records		= 62 …
MEMBER ID	FIRST NAME	LAST NAME	STATE ASSOCIATION	LOCAL ASSOCIATION	DESIGNATION	DESIGNATION DATE
90000006	Karen	Buffington	WYOMING REALTORS®	BUFFALO BOARD OF REALTORS®	CRS	8/29/1996
90000006	Karen	Buffington	WYOMING REALTORS®	BUFFALO BOARD OF REALTORS®	GRI	12/13/1993
900000019	Sherry	Walter	WYOMING REALTORS®	BUFFALO BOARD OF REALTORS®	GRI	12/13/1993
90000035	Kitty	Merrill	WYOMING REALTORS®	BUFFALO BOARD OF REALTORS®	CRS	11/1/1984
90000035	Kitty	Merrill	WYOMING REALTORS®	BUFFALO BOARD OF REALTORS®	GRI	3/8/1994
90000046	Barbara	Marton	WYOMING REALTORS®	BUFFALO BOARD OF REALTORS®	GRI	4/6/1994
90000081	Robert	Pfister	WYOMING REALTORS®	BUFFALO BOARD OF REALTORS®	ALC	1/22/2014
900000103	Craig	Wetterlund	WYOMING REALTORS®	BUFFALO BOARD OF REALTORS®	ALC	11/12/2007
90200178	Jezria (Jez)	Latham	WYOMING REALTORS®	CARBON COUNTY BOARD OF REALTORS®	GRI	2/14/2002
90200178	lezria (lez)	Latham	WYOMING REALTORS®	CARBON COUNTY BOARD OF REALTORS®	SRS	7/1/2021
					Last	03/06/2023 01:45:20 E



National Committees, can view any local, state, member back to 1972



Corresponding Records

MEMBER ID	FIRST NAME	LAST NAME	STATE ASSOCIATION	LOCAL ASSOCIATION	COMMITTEE	APPOINTMENT YEA
906000127	Aaron	Adams	WYOMING REALTORS®	TETON BOARD OF REALTORS®	Board of Directors	2014
906000127	Aaron	Adams	WYOMING REALTORS®	TETON BOARD OF REALTORS®	Housing Opportunity Committee	2013
906000127	Aaron	Adams	WYOMING REALTORS®	TETON BOARD OF REALTORS®	Housing Opportunity Committee	2014
906000127	Aaron	Adams	WYOMING REALTORS®	TETON BOARD OF REALTORS®	REALTOR [®] Party Member Involvement Committee	2013
906000127	Aaron	Adams	WYOMING REALTORS®	TETON BOARD OF REALTORS®	Resort and Second Home Real Estate Committee	2008
90200172	Ellen	Alley	WYOMING REALTORS®	DOUGLAS BOARD OF REALTORS®	State and Local Issues Committee	2008



20

National Committees – viewing just the current appointments



Corresponding Records

MEMBER ID	FIRST NAME	LAST NAME	STATE ASSOCIATION	LOCAL ASSOCIATION	COMMITTEE	APPOINTMENT YEA
901500718	Dennis	Baker	WYOMING REALTORS®	CASPER BOARD OF REALTORS®	Strategic Planning Committee	2023
903000119	Steven	Beazley	WYOMING REALTORS®		AEC Volunteer Leadership Advisory Board	2023
902000179	Cynthia	Biggs	WYOMING REALTORS®	CHEYENNE BOARD OF REALTORS®	Multiple Listing Issues and Policies Committee	2023
904500356	Duncan	Bonine	WYOMING REALTORS®	NORTHWEST WYOMING BOARD OF REALTORS®	Housing Opportunities Committee	2023
906002581	Ashley	DiPrisco	WYOMING REALTORS®	TETON BOARD OF REALTORS®	Board of Directors	2023
906002581	Ashley	DiPrisco	WYOMING REALTORS®	TETON BOARD OF REALTORS®	Resort and Second Home Real Estate	2023



REALTORS® of Central Colorado



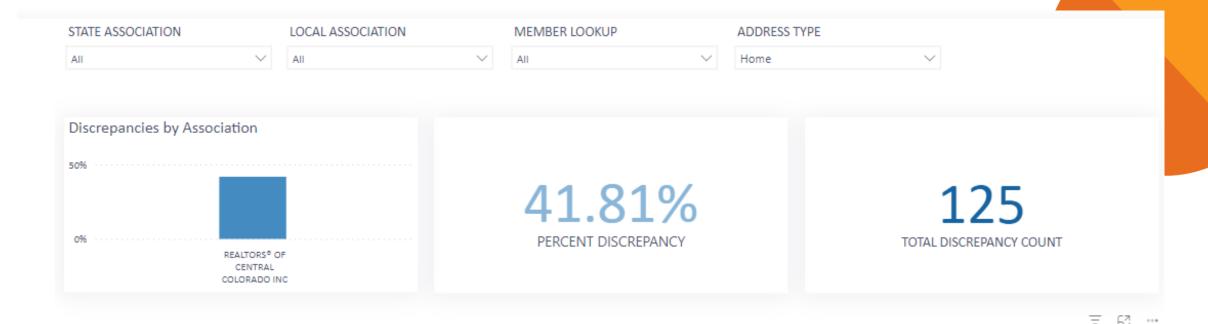
Kevan Lyons, RCE

REALTORS® of Central Colorado

CEO



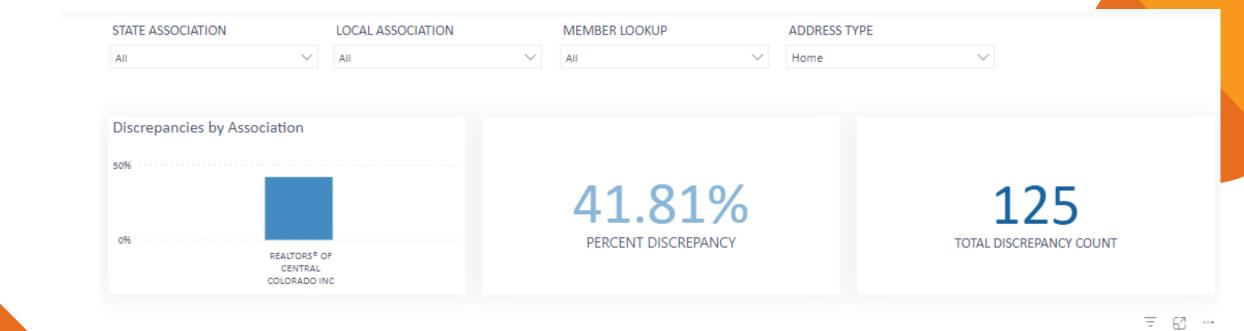
Member Address Discrepancy







Check POE entry vs Third Party





Some differences are just format

PU BUX 088	SALIDA	0	81201	rargetsmart
11460 COUNTY ROAD 140	SALIDA	CO	81201	TargetSmart
11460 CR 140	SALIDA	CO	81201	POE

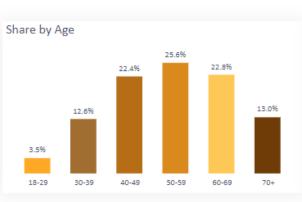


Some differences are the actual address

C Home	11545 COUNTY ROAD 251A	SALIDA	CO	81201	TargetSmart
C Home	11545 Hidden Hills Drive	SALIDA	CO	81201	POE



Association Demographics



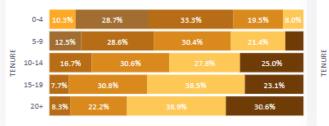
98.83% of members represented

Share of Age by Tenure

STATE ASSOCIATION

All

AGE |18-29 | 30-39 | 40-49 | 50-59 | 60-69 | 70+



98.83% of members represented





100.00% of members represented

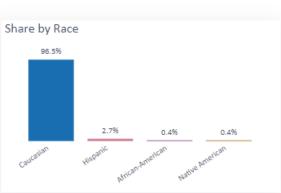
Share of Gender by Tenure

GENDER ● Female ● Male

 \sim

0-4	55.2%	44.8%
5-9	66.7%	33.3%
10-14	61.1%	38.9%
15-19	60.0%	40.0%
20+	50.0%	50.0%

99.61% of members represented



100.00% of members represented

Share of Race by Tenure

RACE
African-American
Caucasian
Hispanic
Native American

	0-4	98.9%
	5-9	94.7%
TENURE	10-14	97.2%
-	15-19	95.0%
	20+	94.4%

99.61% of members represented

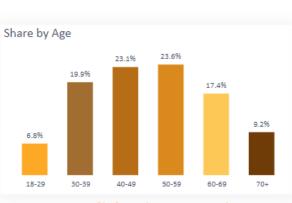


Can compare your Local to your State (and National as well)

STATE ASSOCIATION

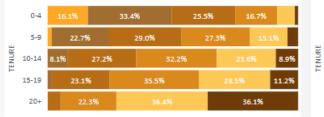
COLORADO ASSOCIATION OF REALTORS® INC

± 63 ···

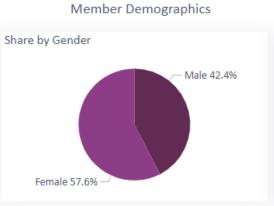


98.29% of members represented

Share of Age by Tenure



98.29% of members represented

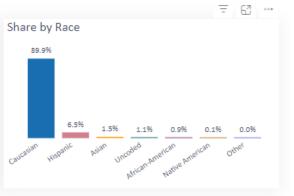


99.68% of members represented

Share of Gender by Tenure

0-4	60.9%	39.1%
5-9	60.1%	39.9%
10-14	56.9%	43.1%
15-19	58.0%	42.0%
20+	46.9%	53.1%

98.69% of members represented



99.88% of members represented

Share of Race by Tenure

RACE
African-A...

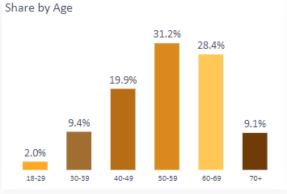
	0-4	86.1%	9.1%
	5-9	90,4%	
TENURE	10-14	93.5%	
-	15-19	93.4%	
	20+	95.3%	

98.88% of members represented



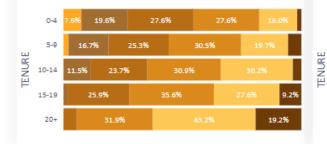
28

AE Demographics – aggregate of all association AEs

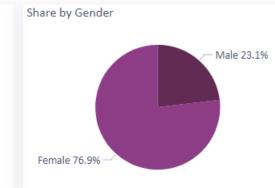


91.58% of AEs represented

Share of Age by Tenure



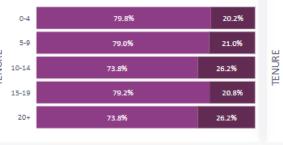
91.58% of AEs represented



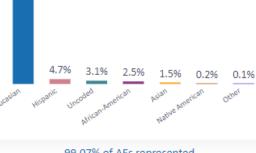
Association Executives Demographics

98.40% of AEs represented

Share of Gender by Tenure



96.72% of AEs represented



99.07% of AEs represented

Share of Race by Tenure

0-4

5-9

10-14

15-19

20+

Share by Race

87.9%

RACE
African-A...
Asian
Caucasian
Hispanic
Native A...

84,4%

85.3%

92.9%

87.1%

92.0%

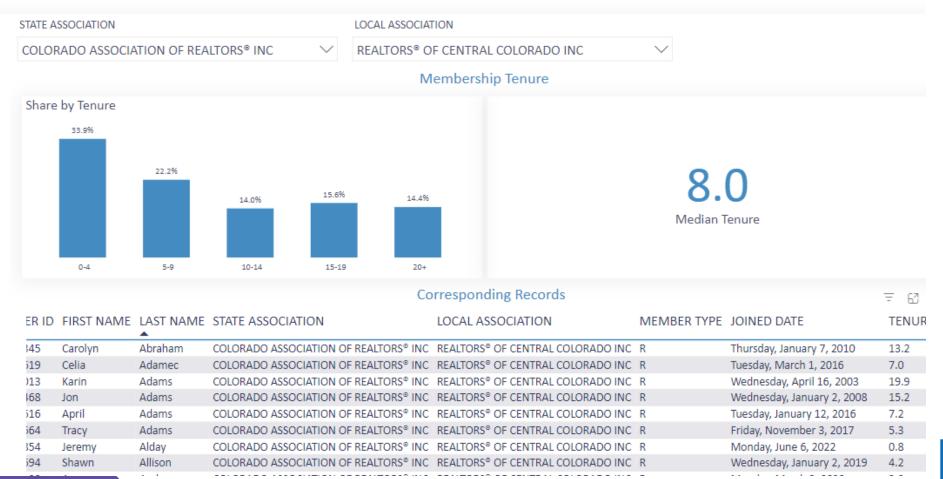
97.39% of AEs represented

7.8%



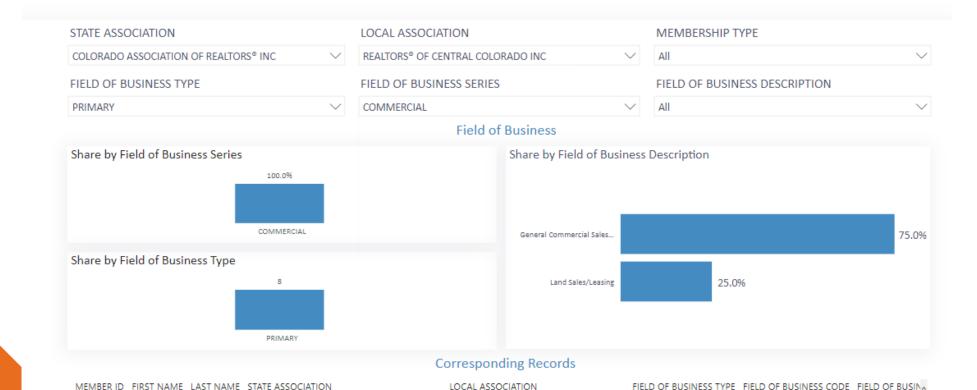
29

Association Tenure – view the average years of membership





Check out your members specialties when planning events and courses



COLORADO ASSOCIATION OF REALTORS® INC REALTORS® OF CENTRAL COLORADO INC PRIMARY

COLORADO ASSOCIATION OF REALTORS® INC REALTORS® OF CENTRAL COLORADO INC PRIMARY

COLORADO ASSOCIATION OF REALTORS® INC REALTORS® OF CENTRAL COLORADO INC PRIMARY

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COLODADO ASSOCIATION OF DEALTODS & INC. DEALTODS & OF CENTRAL COLODADO INC. DRIMADY

PRIMARY

COLORADO ASSOCIATION OF REALTORS® INC REALTORS® OF CENTRAL COLORADO INC



200 General Comme

204 Land Sales/Leas

204 Land Sales/Less

3 Karin

3 Walter

5 Chris

3 Michael

Charles

Jimmy

230020400 Clintor

Adams

Harder

Williams

Azzopardi

Anderson

Whiting

Hawley

Capital Region Board of REALTORS®, NH



Nancy Ray

Captial Region Association of REALTORS®

CEO

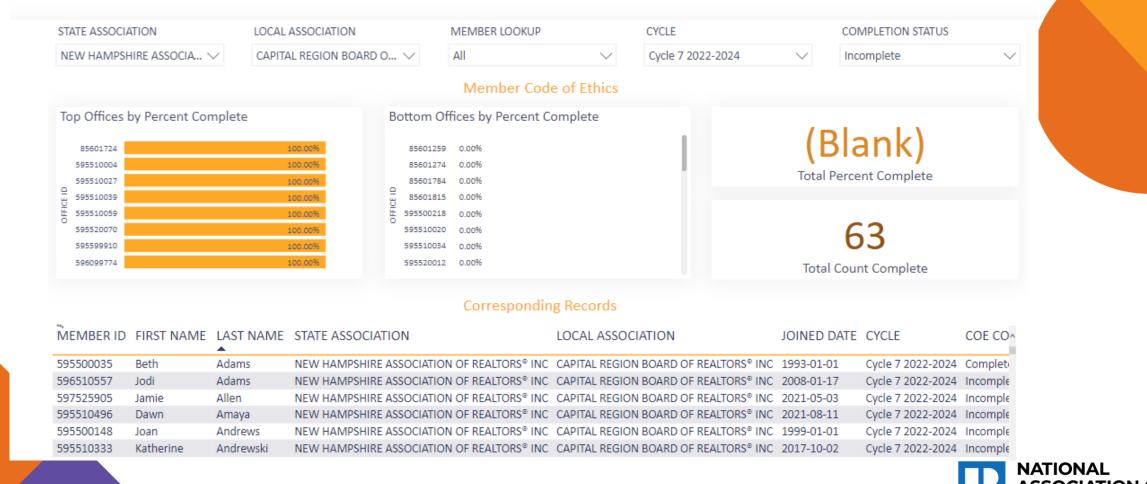


Code of Ethics Tracking statistics at a glance to view completion total and by office

STATE ASSOCIATION	LOCAL ASSOCIATION		MEMBER LOOKU	Р	CYCLE		COMPLETION STATUS	
NEW HAMPSHIRE ASSOCIA \	CAPITAL REGION BOARD	0 ∨	All	\sim	Cycle 7 2022-2024	\sim	All	\sim
			Member C	ode of Ethics				
Top Offices by Percent Cor	nplete	Bottom	Offices by Percen	t Complete				
85601724	100.00%	85601	259 0.00%			21	1.43%	
595510004	100.00%	85601	274 0.00%					
595510027	100.00%	85601	784 0.00%			Iotai	Percent Complete	
9 595510039	100.00%	85601	815 0.00%					
E 595510059	100.00%	-	218 0.00%					
595520070	100.00%	595510	020 0.00%				62	
595599910	100.00%	595510	034 0.00%				05	
596099774	100.00%	595520	012 0.00%			Total	Count Complete	



COE Extract the list by Incomplete



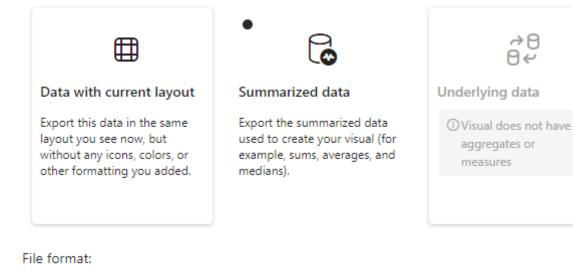


COE Extract the list by Incomplete

Which data do you want to export?

 \times

Export your data in the format that suits your needs. If you have a lot of data, the number of rows you export might be limited depending on the file type you select. Learn more about exporting data



.csv (30,000-row max)~



Export Cancel

COE easily email the members a reminder

	A	В	С	D	E	F	G	Н	l I	J
1	MEMBER ID	FIRST NAME	LAST NAME	CYCLE	COE COMPLETION STATUS	COURSE CODE	MEMBER EMAIL	RE LICENSE	OFFICE ID	OFFICE NAME
2	5 57	Jodi	Adams	Cycle 7 2022-2024	Incomplete	COEC	jc 🐪 📩 ms@hotmail.com	63210	595510007	C21/Circa 72
3	507525005	Jamie	Allen	Cycle 7 2022-2024	Incomplete	COEC	jar 'caltynh@gmail.com	77258	599590299	Everyday Realty LLC
4	595510/96	Dawn	Amaya	Cycle 7 2022-2024	Incomplete	COEC	down omova@exprealty.com	77911	85601929	eXp Realty LLC Concord
5	555500±48	Joan	Andrews	Cycle 7 2022-2024	Incomplete	COEC	joanie@adunndealnh.com	33643	595520056	April Dunn & Associates LLC
6	5 33	Katherine	Andrewski	Cycle 7 2022-2024	Incomplete	COEC	l·ki@gmail.com	72590	595520028	The Mullen Realty Group, LLC



Office DRs

STATE ASSOCIATION

NEW HAMPSHIRE ASSOCIATION OF REALTORS® INC

LOCAL ASSOCIATION

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CAPITAL REGION BOARD OF REALTORS® INC

Designated REALTORS® \Xi 🖾 …

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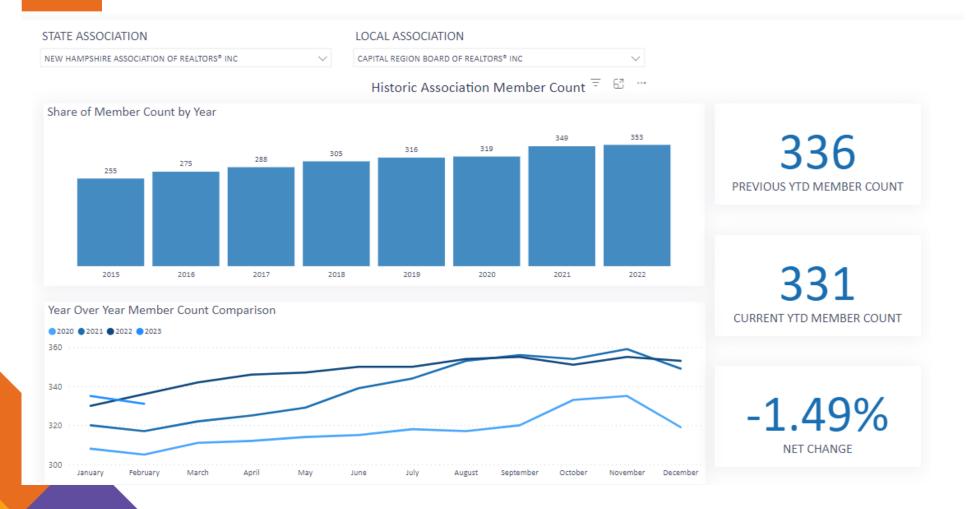
57 Designated REALTOR® Count

Corresponding Records

MEMBER ID	FIRST NAME	LAST NAME	STATE ASSOCIATION	LOCAL ASSOCIATION	MEMBER TYPE	JOINED DATE
599501079	John	Flanders	NEW HAMPSHIRE ASSOCIATION OF REALTORS [®] INC	CAPITAL REGION BOARD OF REALTORS® INC	R	7/24/2000
598504083	James	Cilley	NEW HAMPSHIRE ASSOCIATION OF REALTORS [®] INC	CAPITAL REGION BOARD OF REALTORS® INC	R	10/14/2011
598504029	Sandra	Briggs-Kelley	NEW HAMPSHIRE ASSOCIATION OF REALTORS [®] INC	CAPITAL REGION BOARD OF REALTORS® INC	R	9/20/2010
598504020	Connie	Mullen	NEW HAMPSHIRE ASSOCIATION OF REALTORS [®] INC	CAPITAL REGION BOARD OF REALTORS® INC	R	10/14/2011

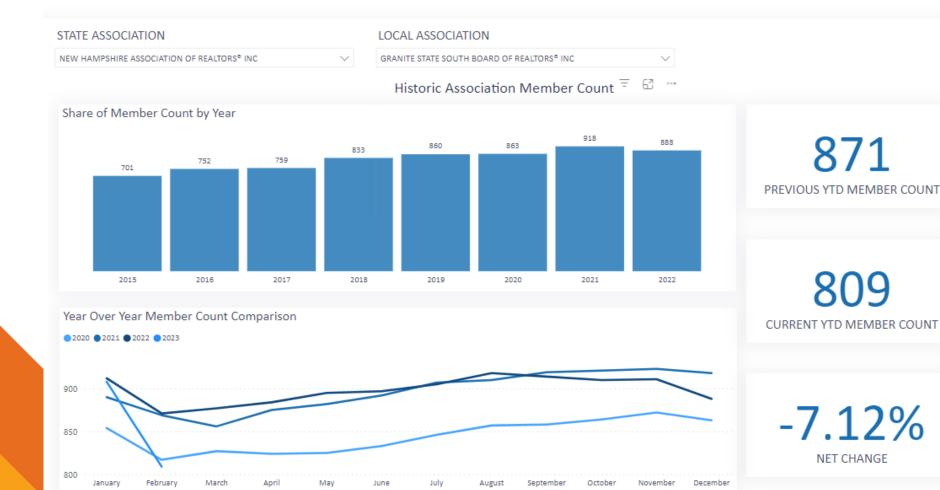


Historic Local Board Counts – view your own, for locals back to 2015





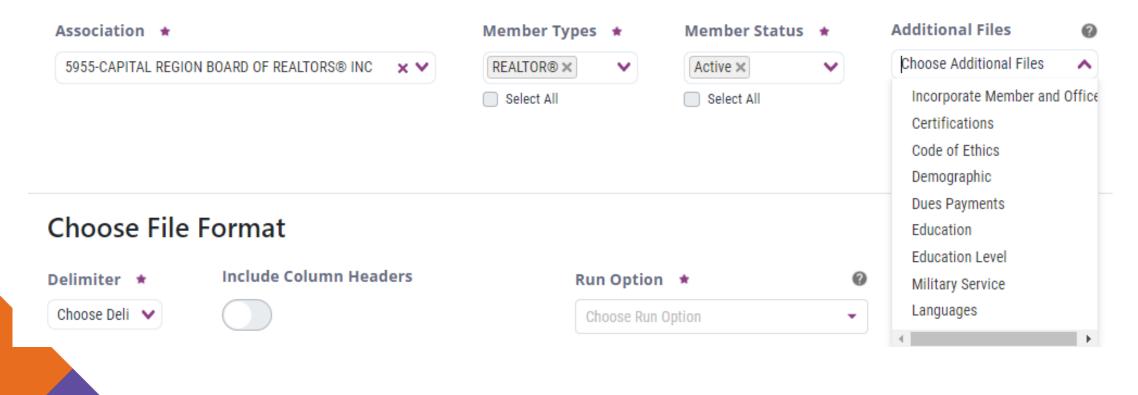
Historic Local Board Counts – compare to others



RATIONAL ASSOCIATION OF REALTORS®

Member Data Extract when you need to pull your data for your own reports

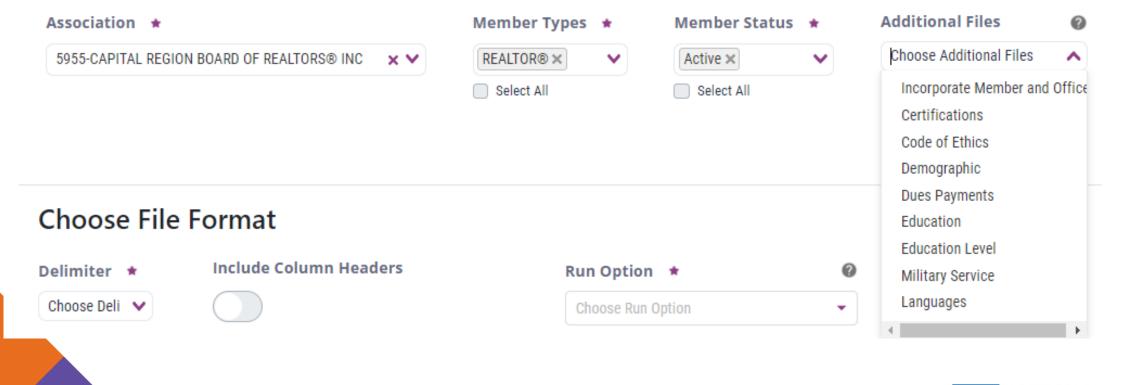
Choose File Information





Member Data Extract select by Type, Status, File type

Choose File Information





Member Data Extract run immediately or set a schedule

Choose File Format

Delimiter \star

CSV × V



Include Column Headers

Run Option * Image: Choose Run Option Choose Run Option Choose Definition Run Now Choose Definition Schedule Extract Create Definition Weekly Create Definition Bi-monthly Monthly

Delivery Method ★ Choose Delivery Meth ◆ Create Data Request



Member Data Extract everything you need in one file

		-		_		-			-		-			-	
MEMBER_ID	LAST_NAM	FIRST_NA	MIDDLE_N	PRIMARY	PRIMARY	PRIMARY_OFFICE_ID	MEMBER_	JOINED_DATE	LOCAL_JOIN_DATE	MEMBER	MEMBER_STATUS_DATE	PRIMARY	PRIMARY	HOME_AD	HOME_
597592216	Phillips	Jeanne	Ann	5955	856	595599917	R	8/23/2010	12/2/2012	Α	9/21/2018	66657	NH	1173 Long	Street
595510552	Stika	Maria		5955	856	85600007	R	1/3/2023	1/3/2023	Α	1/3/2023	79599	NH	28 Oak Str	eet
85613246	Brenner	Bethany	L	5955	856	597510083	R	1/8/2008	7/10/2007	Α	1/8/2008	62477	NH	84 Iron Wo	orks Roa
595500024	DeStefand	Stephen		5955	856	595510007	R	1/1/1999	10/10/2003	Α	2/14/2000	11685	NH	7 Sharon D	Dr
597501319	McKeon	Mark	н	5955	856	597591690	R	10/23/1992	10/10/2003	Α	1/31/2022	31140	NH	38 Hawtho	orne Dr 🗸
595510074	Bairstow	Amy	L.	5955	856	595510050	R	9/25/2013	9/25/2013	Α	4/19/2017	68754	NH	9 Thackera	ay Road
595500659	Claire	Kristin		5955	856	595599919	R	1/1/2000	10/10/2003	Α	9/15/2015	51757	NH	192 Flande	ers Men



M1 Analytics & Insights <u>nar.m1.realtor</u>



The M1 Insights Hub contains interactive dashboards and in-depth analyses related to various aspects of the National Association of REALTORS®.

At the National Association of REALTORS®, the centralized Data Science team is responsible for data analytics, reporting, and machine learning solutions.

To contact the Data Science Team, please email: <u>datascience@nar.realtor</u>

Comments or ideas?









Thank you for your time

Questions

Open Discussion



