TALENT TOOLS





4C MODEL

SOFTWARE Develop

Communication Competency Role Behaviors and Capabilities Key Skills/Behaviors Proactively builds relationships with all key constituents Energizes and inspires greater effort Articulates messages clearly and concisely Actively listens and responds effectively Appropriately conveys compassion and sensitivity Is an effective ambassador for the company Is accessible Is credible

HARDWARE Select

Is a stable influence in times of stress.

Character Capacity **Indicators Indicators** Provides greater insight and thought leadership to a group Takes personal accountability – owns failures & shares successes Provides alternative and unique insights Overcomes obstacles and persists to get the job done. Sees patterns and opportunities Encourages, and responds well to, feedback Is self aware, knows their strengths and gaps Puts the needs of the Association above their own Effectively manages complex problems and opportunities Delivers on commitments Their decisions and actions convey good judgment Has integrity – lives the values they espouse Operates in a fair and supportive manner

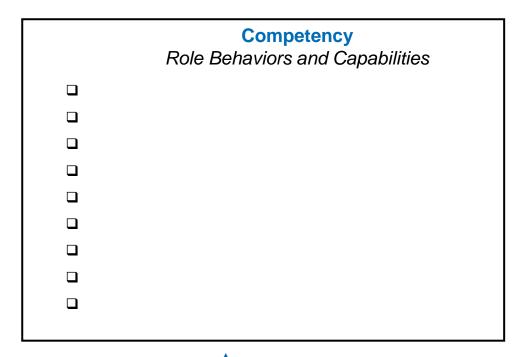
DEVELOPING ROLE BASED COMPETENCIES

What are the leadership capabilities required to execute current business?

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What are key market forces?

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What are the leadership capabilities required to execute future business?

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IDENTIFYING KEY TALENT WORKSHEET



Character Capacity Is Trustworthy and Mature Applies Thought Leadership ☐ Takes personal accountability – owns ☐ Provides greater insight and thought failures & shares successes leadership to a group Overcomes obstacles and persists to get the ☐ Provides alternative and unique insights job done. ☐ Sees patterns and opportunities ☐ Encourages, and responds well to, feedback ☐ Is self aware, knows their strengths and ☐ Puts the needs of the Association above gaps their own ☐ Effectively manages complex problems ■ Delivers on commitments and opportunities ☐ Has integrity – lives the values they espouse ☐ Their decisions and actions convey good ☐ Operates in a fair and supportive manner judgment ☐ Is a stable influence in times of stress.

Grow At Next Level Current Level Within 3 Yrs.

Solid

PERFORMANCE

Needs

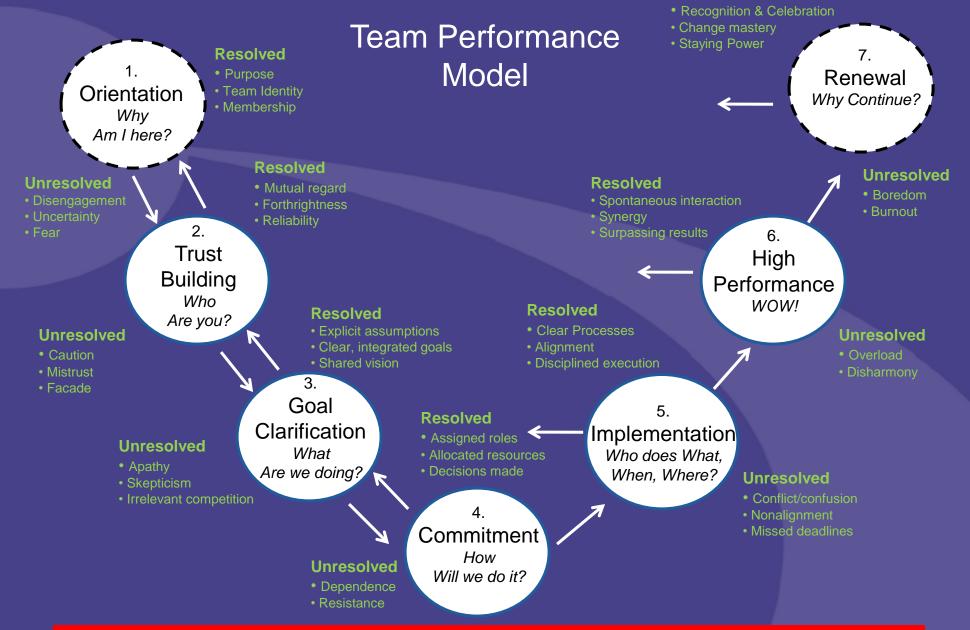
Improvement

Assess Performance

Below Expectations	Meets Expectations	Exceeds Expectations
Does not consistently meet performance objectives	Consistently meets performance objectives	Consistently exceeds performance objectives

Role

Model



Creating Sustaining

Resolved





